

Min Jeung Kim

Senior UX Designer

minjeung.k@gmail.com

minjeungkim.com

Senior UX Designer with 7+ years of experience designing digital products in complex, regulated environments. Background in healthcare and enterprise systems, with strengths in accessibility, design systems, and turning complex requirements into structured, usable experiences

Skills

Figma
Design Systems
Responsive Design
User Testing
A/B Testing
Accessibility (WCAG)
AI-assisted workflows
HTML/CSS

Education

B.A.
Information Technology

Minor
Digital Communication,
Information and Media

Rutgers University–
New Brunswick

UX Certificate

Flatiron School

Experience

Sr. UX Designer | Omnicom Production (formerly FCB Health)

April 2021 - Present / Remote

- Lead UX design for complex, content-rich healthcare experiences, translating business and compliance requirements into structured user flows
- Conduct qualitative research, usability testing, and concept validation to inform design decisions
- Help lead a high-visibility enterprise design system, contributing reusable patterns, component guidance, and accessibility standards
- Partner across copy, strategy, development, UI design, accessibility, and account teams to carry UX decisions from early structure through implementation
- Ensure experiences meet WCAG 2.1 AA requirements in partnership with accessibility specialists

UX/UI Designer | Freelance

January 2019 - April 2021 / Remote

- Delivered end-to-end website redesigns, converting client goals into structured UX solutions that improved usability
- Conducted user research and defined information architecture, establishing clear content hierarchy and navigation patterns
- For High Five Movement (Chicago-based startup): collaborated with a cross-functional team to research and usability test a beta product, defining user flows and discovery features that improved engagement and navigation
- For The Eric Carle Museum of Picture Book Art: redesigned the museum's website to improve donor visibility and streamline the donation process, validated through remote user interviews and usability testing

GRC Systems Analyst II | Verisk

June 2015 - March 2018 / Jersey City, NJ

- Managed enterprise GRC platforms, including Archer, in a compliance-heavy environment, gaining hands-on familiarity with the workflows and constraints risk and compliance professionals operate under
- Analyzed system data and built dashboards and reports that translated complex information into accessible formats for business decision-making
- Maintained internal tools and workflows relied on by 8,000+ users, developing an understanding of how enterprise-scale systems balance complexity with usability